

# INOVANCE Warranty Agreement

- 1) Inovance provides a 12-month free warranty to the equipment itself from the date of delivery for the failure or damage under normal use conditions.
- 2) In the following circumstances, services will be charged:

A. The product has exceeded the warranty period.

B. Damage caused by failure to operate the equipment according to user guide.

C. Damage caused by inadequate protective measures in harsh environments, such as severe dust, humidity, high temperature, etc.

D. Damage caused by natural disasters such as lightning, fire, floods, earthquakes, etc.

E. Damage caused by peripheral faults of the equipment, such as poor wiring, water ingress, abnormal voltage, etc.

F. Additional equipment debugging and installation services required.

G. Added functions, modifications, replacements, program changes, application issues, incorrect model selection, etc.
- 3) If the equipment is faulty or damaged, fill in the Warranty Card correctly and in detail.
- 4) The maintenance fee is charged according to the latest Maintenance Price List of Inovance.
- 5) The Warranty Card is not re-issued. Keep the card and present it to the maintenance personnel during maintenance.
- 6) If there is any problem during the service, contact Inovance's agent or Inovance directly.
- 7) Inovance reserves the rights for explanation of this agreement.

Suzhou Inovance Technology Co., Ltd.  
Address: No.52, Tian'e Dang Road, Wuzhong District,  
Suzhou 215104, P.R. China  
Website: [www.inovance.com](http://www.inovance.com)

# INOVANCE Warranty Card

Customer info.	Company add.:	
	Comoany name:	Contact:
	Post code:	Tel.:
Product info.	Product model:	
	Barcode (paste the barcode here):	
	Agent:	
Fault	Fault description:	
	Recorded by:	

# INOVANCE

## Inovance Robot Product Warranty Card

### **Shenzhen Inovance Technology Co., Ltd.**

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